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and

290794

151 Southhall Lane, Ste 450
Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

March XX, 2020
Via Overnight Filing

Ms. Jocelyn Boyd, Chief Clerk
South Carolina Public Service Commission
101 Executive Center Dr.
Suite 100
Columbia, SC 29210

**RE: West Telecom Services, LLC
Utility Authorization Form
Company Number 4379**

Dear Ms. Boyd:

Enclosed for filing please find the above referenced Utility Authorization Form submitted on behalf of West Telecom Services, LLC (the "Company") to reflect a change in Company name to Intrado Communications, LLC. This filing is being made concurrently with the Notification of Company Name Change submitted in a separate filing.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3002 or via email to cwrightman@inteserra.com. Thank you for your assistance in this matter.

Sincerely,


Connie Wightman
Consultant

cc: R. W. McCausland – Intrado Communications, LLC (via Email)
S. Ward – Intrado Communications, LLC (via Email)
Executive Director, SC Public Service Commission
tms: SCx2002

Enclosures
CW/kb

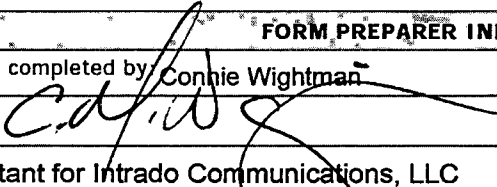
RECEIVED
MAR 09 2020
PSC SC
MAIL / DMS

Telecommunications Carriers			
AUTHORIZED UTILITY REPRESENTATIVE FORM			
CERTIFICATED COMPANY INFORMATION			
Company Name: Intrado Communications, LLC			
DBA/FKA: West Telecom Services, LLC			Telephone # 469-727-1510
Mailing Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster, TX 75146		State: TX	ZIP Code: 75146
ILEC	IXC	CLEC	Wireless ETC
	X	X	
REGISTERED AGENT INFORMATION			
Registered Agent: Corporation Service Company			
Mailing Address: 1703 Laurel Street			
City: Lancaster		State: TX	ZIP Code: 75146

As required by Commission rules and regulations
Print or type company contact person and contact information for the areas listed below:

UTILITY REPRESENTATIVE INFORMATION			
General Manager			
Name: Robert W. McCausland			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Emergency Contact – Non Office Hours			
Name: Robert W. McCausland			
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Customer Relations/Complaints Rep			
Name: Robert W. McCausland			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Complaints Rep for Complaint Escalation			
Name: Robert W. McCausland			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Customer Toll Free Contact Number: 1-866-905-1735			
Engineering Operations			
Name: David Lewis			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1614	Email: dglewis2@intrado.com		Fax:
Test and Repair			
Name: David Lewis			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1614	Email: dglewis2@intrado.com		Fax:

UTILITY REPRESENTATIVE INFORMATION			
Regulatory Officer			
Name & Title: Robert W. McCausland, Vice President, Regulatory and Government Affairs			
Address: 3200 W. Pleasant Run Rd., Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Annual Report Form Mailings			
Name & Title: Robert W. McCausland, Vice President, Regulatory and Government Affairs			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Dual Party Invoice Mailings			
Name & Title: Robert W. McCausland, Vice President, Regulatory and Government Affairs			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Universal Service Fund Mailings			
Name & Title: Robert W. McCausland, Vice President, Regulatory and Government Affairs			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Gross Receipts Mailings			
Name & Title: Robert W. McCausland, Vice President, Regulatory and Government Affairs			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936
Lifeline Contact			
Name & Title: Robert W. McCausland, Vice President, Regulatory and Government Affairs			
Address: 3200 W. Pleasant Run Road, Suite 300			
City: Lancaster		State: TX	ZIP Code: 75146
Phone: 469-727-1640	Email: RWMcCausland@intrado.com		Fax: 866-432-3936

FORM PREPARER INFORMATION	
This form was completed by: Connie Wightman	
Signature: 	
Title: Consultant for Intrado Communications, LLC	Date: 03/05/2020

RETURN COMPLETED FORM TO: Public Service Commission of SC
Docketing Department
101 Executive Center Drive, Suite 100
Columbia, SC 29210

AND Office of Regulatory Staff
Attn. Karl Munn
1401 Main Street, Suite 800
Columbia, SC 29201